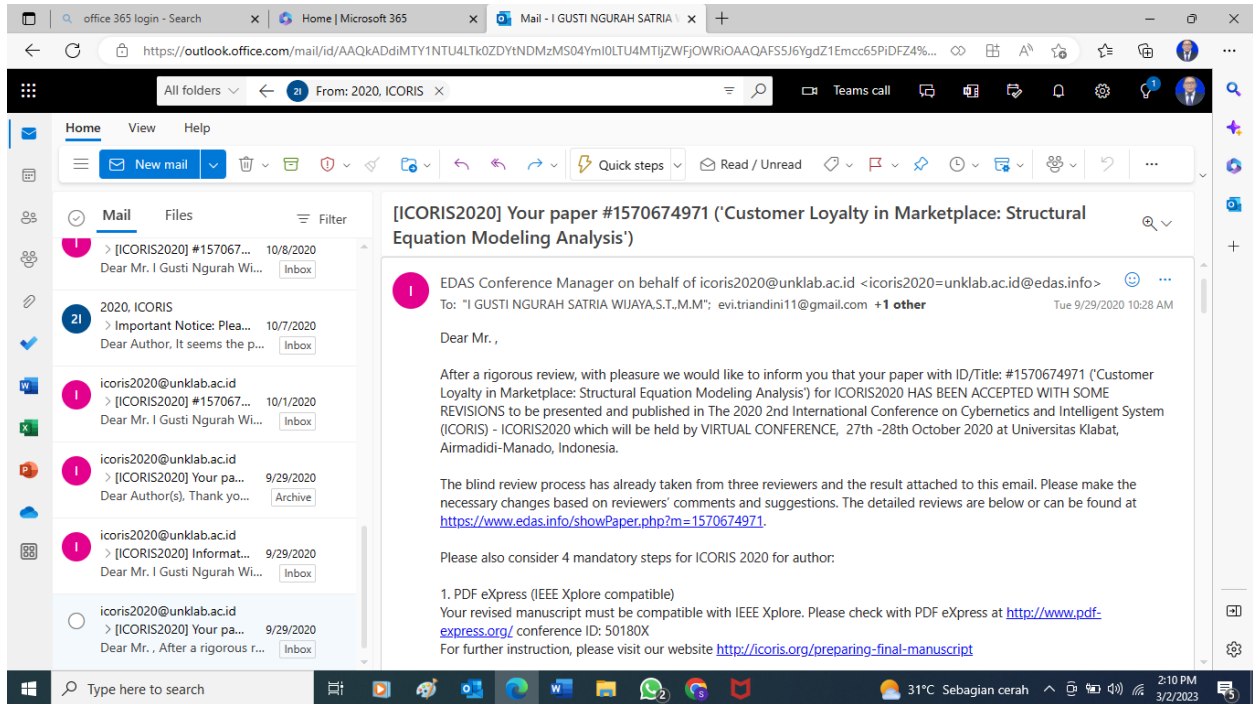


# Customer Loyalty in Marketplace: Structural Equation Modeling Analysis

## Korespondensi via Email



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[ICORIS2020] Information about paper #1570674971 (Customer Loyalty in Marketplace: Structural Equation Modeling Analysis) has been changed

EDAS Conference Manager on behalf of icoris2020@unklab.ac.id <icoris2020=unklab.ac.id@edas.info>  
To: "I GUSTI NGURAH SATRIA WIJAYA,S.T.,M.M."; evi.triandini11@gmail.com +1 other Tue 9/29/2020 11:05 AM

Dear Mr. I Gusti Ngurah Wijaya:

Information about your paper #1570674971 ("Customer Loyalty in Marketplace: Structural Equation Modeling Analysis") for ICORIS2020 was changed by I Gusti Ngurah Satria Wijaya (creator, author, accepted):

I Gusti Ngurah Satria Wijaya is presenting the paper

No further action is required from you.

If you have already submitted your manuscript, you can change it at any time before the deadline by [web form upload](#).

You can [see all your submissions](#), using the EDAS user name ngurah\_satria@stikom-bali.ac.id. From there, you can see the current status of your manuscript. If you have not yet submitted your manuscript, you can submit it now. Once you update your manuscript, you will receive another email confirmation.

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[ICORIS2020] Your paper #1570674971 ('Customer Loyalty in Marketplace: Structural Equation Modeling Analysis')

EDAS Conference Manager on behalf of icoris2020@unklab.ac.id <icoris2020=unklab.ac.id@edas.info>  
To: "I GUSTI NGURAH SATRIA WIJAYA,S.T.,M.M."; evi.triandini11@gmail.com +1 other Tue 9/29/2020 11:50 AM

Dear Author(s),

Thank you for taking part in sharing knowledge through the International ICORIS 2020 conference.

We would like to congratulate you on your paper that has been accepted and would like to remind and encourage you to make revisions according to the suggestions that have been given by the reviewer. Following are the highlights and comments from the reviewer that you would need to respond or revise accordingly:

Reviewer F:  
Abstract needs to be re-written. The author(s) need to check writing format, for example: Introduction paragraph 2: after punctuation, need a capital first word. Double space was found in writing. There are many typos. The English need to be improved. SEM analysis actually needs more respondent than what stated on the paper. Figure 3 is too small.

Reviewer G:  
Your manuscript has been well-presented enough, however I still have several comments to be considered such as:

1. Please improve your abstract.

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[ICORIS2020] #1570674971 has been uploaded

EDAS Conference Manager on behalf of icoris2020@unklab.ac.id <icoris2020=unklab.ac.id@edas.info>  
To: "I GUSTI NGURAH SATRIA WIJAYA,S.T.,M.M": evi.triandini1@gmail.com +1 other Thu 10/1/2020 9:22 PM

Dear Mr. I Gusti Ngurah Wijaya:

Thank you for uploading your paper 1570674971 (*Customer Loyalty in Marketplace: Structural Equation Modeling Analysis*) to **2020 2nd International Conference on Cybernetics and Intelligent System (ICORIS)**. The paper is of type application/pdf and has a length of 258075 bytes.

You can modify your paper at <https://www.edas.info/showPaper.php?m=1570674971> and see all your submissions at <https://www.edas.info/index.php?c=27103> using the EDAS identifier `ngurah_satria@stikom-bali.ac.id`

Regards,  
The conference chairs

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From: EDAS Conference Manager <help@edas.info> on behalf of icoris2020@unklab.ac.id <icoris2020=unklab.ac.id@edas.info>  
Sent: Thursday, October 1, 2020 11:14 AM  
To: "I GUSTI NGURAH SATRIA WIJAYA,S.T.,M.M" <ngurah\_satria@stikom-bali.ac.id>  
Subject: Important Notice: Please upload .DOCX version of your final manuscript

Dear Mr. I Gusti Ngurah Satria Wijaya,

Re: Paper ID 1570674971 : Customer Loyalty in Marketplace: Structural Equation Modeling Analysis  
Thank you for taking part in sharing knowledge through the International ICORIS 2020 conference.

We want to inform you regarding the final manuscript that must be submitted. For publication and smoother layout setting purposes, apart from the PDF version available in EDAS, we would like to ask you to also upload the document version in MS Word (.docx or .doc) format.

The final manuscript .docx or .doc version upload link can be found on the official ICORIS 2020 website page link here <http://icoris.org/preparing-final-manuscript> or you can directly click here: <https://forms.gle/...>

Please note that if the final manuscript in .docx or .doc format is not being submitted, the **high probability to be declined to present the paper as well as increase the possibility published in the IEEE Explorer. Therefore, please upload the .docx or doc file no later t**

Please let us know if you have any questions and we would like to thank you for your cooperation.

Sincerely, Publication Team ICORIS 2020.

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"I GUSTI NGURAH SATRIA WIJAYA,S.T.,M.M."  
To: 2020. ICORIS <icoris2020@unklab.ac.id>  
Cc: Evi Triandini  
Wed 10/7/2020 7:55 PM

Dear ICORIS Secretariat,

Thank you for the response to my previous article problems. This problem has been resolved and we managed to upload the final manuscript to EDAS (attached image in the attachment). The final manuscript in DOCX form has been uploaded via the link provided.

Regrds  
Satria Wijaya

Abstract: Only the user (icoris2020=unklab.ac.id) can edit

Keywords: Only the user (icoris2020=unklab.ac.id) can edit

Presenter(s): I Gusti Ngurah Satria Wijaya (Info)

Registration: I Gusti Ngurah Satria Wijaya has registered and paid for 1st/Local Member (Info)

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DOCX: Accepted

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EDAS Conference Manager on behalf of icoris2020@unklab.ac.id <icoris2020=unklab.ac.id@edas.info>  
To: "I GUSTI NGURAH SATRIA WIJAYA,S.T.,M.M."; evi.triandini11@gmail.com +1 other  
Thu 10/8/2020 7:43 AM

Dear Mr. I Gusti Ngurah Wijaya:

Thank you for uploading your paper 1570674971 (*Customer Loyalty in Marketplace: Structural Equation Modeling Analysis*) to **2020 2nd International Conference on Cybernetics and Intelligent System (ICORIS)**. The paper is of type application/vnd.ms-powerpoint and has a length of 1443328 bytes.

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Regards,  
The conference chairs

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### Video Presentation Submission Guidelines

2020, ICORIS <icoris2020@unklab.ac.id> Mon 10/12/2020 12:42 PM

Dear Author,

We are delighted to inform you that our conference is at hand. From the committee, we would like to make the conference memorable to all the participants.

To improve the quality of the presentation during this virtual conference, we would like to inform you that your presentation to be recorded beforehand to be used as your backup presentation. In other words, we would like to inquire of every presenter to prepare a video presentation as a compulsory requirement.

In order to set the quality standard of all the video presentations, please read the information below and follow the instructions carefully.

The prominent view of the recording should be the slide presentation along with the presenter's audio. A small headshot of the presenter accompanied the presentation is also acceptable. The recording criteria are as follow:

- It must be less than 15 minutes to allow 5 minutes of Q & A at the end of the presentation.
- Set the recording as HD format (1280 x 720 or other "720p" setting).
- Simplify the font by using Arial or/and Calibri with the minimum font size is 30+.
- Use no hi-res images nor embedded video(s) in the presentation.
- Save the file as MPEG-4 (.mp4) file named **after your paper ID and your name**. Example: 1470663068\_Steve GBK

**Hints:**

Please follow this [link](#) to add audio to your slides, and this [link](#) to generate MPEG-4 file from your slides, audio and video presentation. Some video tutorials are also available in Youtube to help you produce a high-quality video presentation.

Prior to submission, make sure that you already edit your video presentation. Once you are done, please upload your file to the

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### Google Form - Video Presentation Submission Link

2020, ICORIS <icoris2020@unklab.ac.id> Tue 10/13/2020 9:13 PM

Dear Author,

We would like to inform you that there is a mistake in the google form link for uploading the video presentation sent previously through your email . The correct link to upload as your backup video presentation through the google form link is as follow :

<https://forms.gle/HnrAjeUhhPT5inmz7>

**ICORIS 2020 Video Presentation Submission**

Dear Author, In order to set the quality standard of all the video presentation, please read the information below and follow the instruction carefully. The prominent view of the recording should be the slide presentation along with the presenter's audio. A small headshot of the presenter accompanied the presentation is also acceptable. The recording criteria are as follow: • It must be less than 15 minutes to allow 5 minutes of Q & A at the end of the presentation.

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Thank you for your understanding and cooperation.

Sincerely,








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### Virtual Background of ICORIS2020

21 2020, ICORIS <icoris2020@unklab.ac.id> Mon 10/26/2020 1:36 PM



Dear Participant,

Attached is the virtual background for participants to be used in ICORIS2020. We would like to encourage you to please use this as your virtual background in the conference tomorrow.

Thank you for your cooperation.

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Dear Sir / Ma'am,

Thank you for your participation in The 2nd International Conference on Cybernetics and Intelligent System (ICORIS) 2020. We appreciate your contribution to the quality of the work that we publish.

Please kindly refer to the attachment below for your e-certificate.

Have a great day ahead.

Warm regards,  
ICORIS2020 Conference Chair

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